



1. Refund of the Race entry fee
2. Rider Changes
3. Deferral – Transfer entry to the next year (Teams only)

1. Refund of the Race entry fee

The Participant has the right to receive a partial refund of the entry fee paid for the 2024 Wild Bear MTB stage race event. Depending on the date of withdrawal the Participant is entitled to receive the following reimbursement rates:

- **From opening of registration until 30 April 2024:** 90% refund
- **From 01 May 2024 until 31 May 2024:** 65% refund
- **From 01 June 2024 until 30 June 2024:** 30% refund
- **From 1 July 2024:** no refunds will be made

Process for Withdrawals:

1. The Team Captain shall send a withdrawal request via the email to info@wildbearmtb.com during the above-mentioned time frames in order to be eligible for a partial refund.
2. After submitting the withdrawal request, the Team Captain will receive an email of the Wild Bear Team confirming receipt of the withdrawal request.
3. The Wild Bear Team will cancel your registration for the 2024 Wild Bear MTB Stage Race within 7 working days and refund (the part of) your fee as outlined above. You will also receive an email to confirm this.

2. Rider Changes

If a team member cannot participate due to sickness or injury, a substitute team member can register in that person's place. Rider change requests must be submitted via the following [link](#) until 31 July 2024, after 31 July 2024 requests must be submitted via the following e-mail: info@wildbearmtb.com. Both team members can also be substituted, in this case your entry would be transferred to the new team (full team change). The following fees (per rider substituted) apply:

- Until 31 July 2024: free of charge
- From 1 August 2024 until 15 August 2024: EUR 20 per team member



3. Deferral – Transfer entry to the next year (Teams only)

Teams who register before **31 July 2024** are eligible to defer their 2024 race entry to the 2025 Wild Bear MTB Stage Race event free of charge. All deferral requests will be honored until midnight, 31 July 2024, regardless of the reason for deferral. The deferral may only be used once.

Rules of deferrals:

1. The deferral option is available to a Team that signed up for an entry and completed their registration and entry fee payment before 31 July 2024 for the 2024 Wild Bear MTB Stage Race.
2. The process of the deferral is per team and the request must be sent via the email: info@wildbearmtb.com, regardless of the reason for deferral.
3. A deferral is only possible to the same race taking place the following year.
4. Deferrals are only available for teams and not for individual Riders within a team.
5. The deferral option is not available for complimentary and sponsored race entries.

Process for deferrals:

1. The Team Captain must complete and submit the deferral request via the email: info@wildbearmtb.com, regardless of the reason for deferral.
2. After submitting the deferral request form, the Team Captain will receive an email of the Wild Bear Team confirming receipt of the deferral request.
3. If you are eligible for a deferral, the Wild Bear Team will cancel your registration for the 2024 Wild Bear MTB Stage Race within 7 working days. You will also receive an email to confirm this.
4. One week before entries open for the 2025 Wild Bear MTB Stage Race event the Organiser will send you an email with a personalized registration link to sign up at no cost.
5. You must redeem your entry within 30 days of receiving that email. Any unredeemed links after 30 days will become void.